

STUDENT / RESIDENT GOOD NEIGHBOUR COMPACT

Good neighbours are considerate, tolerant and understanding of others and their different lifestyles. To achieve good neighbourliness, the Student Tenant/Resident agrees to:

1. Introduce him/herself to immediate neighbours within a week or two of moving in. This could be in person or by letter or email. It can be useful to exchange contact details (for example, for mail delivery or when you or they are planning a party – see below). The University Out of Hours no. (01334 476161) could be offered for urgent problems out of hours, such as a burst pipe.
2. Recognise that noise is a particular problem in town, whether shouting in the street late at night or playing loud music. Any noisy activity outdoors should move indoors before midnight and be contained inside, taking into account the lack of soundproofing in many houses (because of this it's a good idea to keep speakers away from shared walls).
3. Be careful about advertising on social media if you are having a house party or you might end up with a lot of uninvited guests. The same will happen if you leave your front door open.
4. Understand your neighbour's circumstances regarding parties, e.g. if they are elderly, have children or have to be up early in the morning. Having the **occasional** party is everyone's prerogative but consider scheduling it for a weekend or when neighbours won't be in. **As a matter of courtesy, one of you should let your immediate neighbours know your plans for a party event, including proposed start and finish times. This could be done in person or by means of a note.** If they don't already have it, leave them a telephone number for contact if they need to.
5. **Make direct contact with your neighbours in the first instance if there is excessive noise or other antisocial behaviour. If this is not feasible, phone 101, or other agencies which can be found here: <http://www.st-andrews.ac.uk/students/rules/conductdiscipline/residents/>**
6. Try to resolve matters around different lifestyle issues and minor nuisance by talking to neighbours before involving other agencies.
7. Waste disposal is crucial to get right. Wheelie bins must be put out on the correct day at the edge of the pavement (handle facing the road) with a tightly fitted lid. Only bins in this state will be uplifted by Fife Council. As soon as you see the bin has been emptied, take the bin back into its storage position off the pavement. People need to pass freely and no bins should be there for more than a day. If you don't have a wheelie bin, use only the Fife Council official black bags (available from the Students' Association building). All other bags are easy for gulls to tear. If you have especially large items for disposal you need to arrange a special pickup (contact theasc@st-andrews.ac.uk).
8. Commit to the Environment. Recycle your waste whenever possible at designated recycle points around town. Think carefully about not bringing a car to St Andrews unless essential. All student cars should be registered with stupark@st-andrews.ac.uk and use only the three designated car parking areas on the outskirts of town.
9. Ensure that belongings, such as bikes, are not left on the street in a manner which could present a trip hazard and that bicycles are not padlocked to other people's railings. For information on bicycle safety, look up the Bicycle Users Group on the University website or contact the Student Association.

Signed..... (and Print name)

Date.....